Enabling simplified, effective collaboration in a secure environment

Webex solutions are cloud-based applications designed to improve efficiency, productivity, and collaboration within an organization. They do this by empowering employees to meet securely and instantly via any Internet-connected device and collaborate in real time as though they are in the same room. Businesses can replace costly, outdated audio conferencing platforms and migrate to a next generation solution which offers an industry leading audio and video experience.

Included in the license

Webex Meetings
- Cisco security and control
  Solution designed from the ground up with security in mind using end-to-end encryption.
- Start or join meetings instantly
  One-click meeting start, seamless across devices.
- HD video experience
  One-on-one or up to 25 participants at once.
- Flexible audio options
  VOIP audio via PC or mobile app, dial-in audio, or call back to your phone.
- Screen and content sharing
  Share your screen and present content.
- Host robust meetings
  Capability to host up to 1,000 participants including non-Webex subscribers.
- Record Meetings
  Record and easily share sessions with those unable to attend.
- Applications
  Available for Windows, Mac, iOS, and Android.
- Third party integrations
  Microsoft, Google Cloud, Salesforce, plus many more in the Webex App Hub.

Webex Teams
- Cisco security and control
  End-to-end encryption, secure search, lock, and moderator controls.
- Messaging
  Real-time chat including one-on-one and team chat, activity status, customized alerts.
- Screen sharing
  Share files, screens, whiteboard with interactive drawing.
- Persistent collaboration rooms
  Chat history, file exchange, manage user access.
- HD audio and video conferencing
  One-click meeting start within Teams application.
- Third party integrations
  Microsoft, Google Cloud, Salesforce, plus many more in the Webex App Hub.

- Webex Service Provider
- Unified Communications as a Service
- Contact Center as a Service
- Cloud Calling
- Managed Security
- Meraki SD-WAN
- Meraki Access
- Meraki Security
- Cloud Managed Access
- Managed Business Communications
- Infrastructure as a Service

Webex - Communications Services
cbts.com  001191210
Webex License Types

Enterprise User License

- **Access to Full Webex Collaboration Suite**
  Webex Meetings, Teams, Events, training, and support.

- **Simple, cost-effective licensing model**
  License required per knowledge worker\(^1\) allowing for a predictable monthly expense.

Active User License

- **Access to full Webex collaboration suite**
  Webex Meetings, Teams, Events, training, and support.

- **Allows for gradual adoption of Webex within an organization**
  Receive access to 100% of knowledge workers\(^1\) while only paying for 15%\(^2\).

Named User License

- **License assignment per individual**
  Ideal offering for SMB customers or organizations looking to license a subset of their employees.

- **Entitlement to Webex Meetings and Teams**
  Additional entitlements available à la carte.

Webex Benefits

- **Managed and supported by Cisco Master Service Provider.**

- **Secure enterprise-grade cloud provider.**

- **Simplified user management.**

- **Enable a more responsive and agile organization.**

- **Next generation modern conferencing solution.**

- **Reduce travel cost and personnel demands.**

- **Support mobility.**

- **Improve customer service.**

- **Windows, Mac, iOS, and Android applications.**

- **Consistent monthly expense.**

- **Integration with third party applications.**

- **Streamlined internal/external collaboration.**

PTSN connectivity

- **CCA SP audio**
  Customers can leverage their CBTS voice plans and long distance minutes with Webex.

- **Cisco audio**
  PSTN connectivity provided by Cisco.

Additional audio options

- **Bridge country callback**
  Call Me functionality within United States.

- **Global country callback**
  Expands Call Me functionality to a list of predefined countries.

- **International dial-in options available**

Additional meeting options

- **Events, training, and support meetings**

  - **Webex events**
    Large scale webinar with up to 3,000 guests.

  - **Webex training**
    Enhanced experience for hosting online classes including polling, raising hands, and breakout rooms.

  - **Webex support**
    Perfect for IT staff supporting remote teams.

- **24x7x365 support**
  Staffed by US-based certified engineers and technicians.

- **Training**
  Virtual or on-site professional training available.

- **Video tutorials and self-help**

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\(^1\) Knowledge workers are defined as any employee or contractor who uses computing/communications devices capable of running the cloud services and software as part of their job duties.

\(^2\) 15% is for the first 12 months after which CBTS will perform a true forward exercise based upon actual utilization.