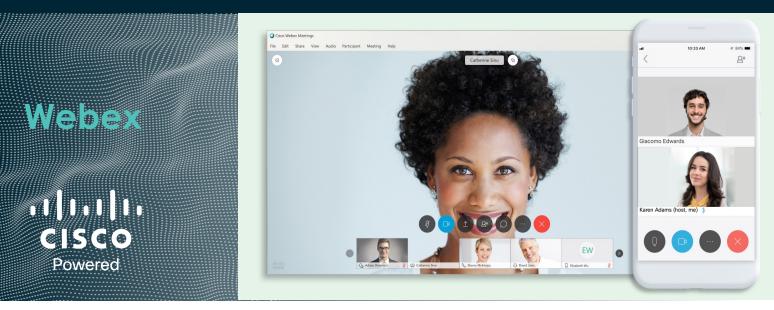
# cbts



## Enabling simplified, effective collaboration in a secure environment

Webex solutions are cloud-based applications designed to improve efficiency, productivity, and collaboration within an organization. They do this by empowering employees to meet securely and instantly via any Internet-connected device and collaborate in real time as though they are in the same room. Businesses can replace costly, outdated audio conferencing platforms and migrate to a next generation solution which offers an industry leading audio and video experience.

## Included in the license

#### Webex Meetings



- **Cisco security and control** Solution designed from the ground up with security in mind using end-to-end encryption.
- Start or join meetings instantly One-click meeting start, seamless across devices.
- HD video experience One-on-one or up to 25 participants at once.
- Flexible audio options VOIP audio via PC or mobile app, dial-in audio, or call back to your phone.
- Screen and content sharing Share your screen and present content.
- Host robust meetings
  Capability to host up to 1,000 participants including non-Webex subscribers.
- **Record Meetings** Record and easily share sessions with those unable to attend.
- Applications Available for Windows, Mac, iOS, and Android.
- Third party integrations Microsoft, Google Cloud, Salesforce, plus many more in the Webex App Hub.

### Webex Teams



- Cisco security and control End-to-end encryption, secure search, lock, and moderator controls.
- Messaging Real-time chat including one-on-one and team chat, activity status, customized alerts.
- Screen sharing
  Share files, screens, whiteboard with interactive drawing.
- Persistent collaboration rooms
  Chat history, file exchange, manage user access.
- HD audio and video conferencing One-click meeting start within Teams application.
- Third party integrations Microsoft, Google Cloud, Salesforce, plus many more in the Webex App Hub.



- Webex Service Provider
- Unified Communications as a Service
- Contact Center as a Service
- Cloud Calling
- Managed Security
- Meraki SD-WAN
- Meraki Access
- Meraki Security
- Cloud Managed Access
- Managed Business Communications
- Infrastructure as a Service

## Communications, covered.

## Webex License Types

#### **Enterprise User License**

- Access to Full Webex Collaboration Suite Webex Meetings, Teams, Events, training, and support.
- Simple, cost-effective licensing model License required per knowledge worker<sup>1</sup> allowing for a predictable monthly expense.

#### **Active User License**

- Access to full Webex collaboration suite Webex Meetings, Teams, Events, training, and support.
- Allows for gradual adoption of Webex within an organization Receive access to 100% of knowledge workers<sup>1</sup> while only paying for 15%<sup>2</sup>.

#### **Named User License**

- License assignment per individual Ideal offering for SMB customers or organizations looking to license a subset of their employees.
- Entitlement to Webex Meetings and Teams Additional entitlements available à la carte.

## Webex audio options

#### **PSTN connectivity**

- CCA SP audio Customers can leverage their CBTS voice plans and long distance minutes with Webex.
- Cisco audio PSTN connectivity provided by Cisco.

## Additional meeting options

#### Events, training, and support meetings

- Webex events Large scale webinar with up to 3,000 guests.
- Webex training Enhanced experience for hosting online classes including polling, raising hands, and breakout rooms.
- Webex support
  Perfect for IT staff supporting remote teams.

## **Webex Benefits**



#### Additional audio options

- Bridge country callback Call Me functionality within United States.
- Global country callback Expands Call Me functionality to a list of predefined countries.
- International dial-in options available

## Support and training

- 24x7x365 support Staffed by US-based certified engineers and technicians.
- Training
  Virtual or on-site professional training available.
- Video tutorials and self-help

<sup>1</sup> Knowledge workers are defined as any employee or contractor who uses computing/communications devices capable of running the cloud services and software as part of their job duties.

<sup>2</sup> 15% is for the first 12 months after which CBTS will perform a true forward exercise based upon actual utilization.

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## Communications, covered.