

Webex



## Enabling simplified, effective collaboration in a secure environment

Webex solutions are cloud-based applications designed to improve efficiency, productivity, and collaboration within an organization. They do this by empowering employees to meet securely and instantly via any Internet-connected device and collaborate in real time as though they are in the same room. Businesses can replace costly, outdated audio conferencing platforms and migrate to a next generation solution which offers an industry leading audio and video experience.

### Included in the license

#### Webex Meetings



- **Cisco security and control**  
Solution designed from the ground up with security in mind using end-to-end encryption.
- **Start or join meetings instantly**  
One-click meeting start, seamless across devices.
- **HD video experience**  
One-on-one or up to 25 participants at once.
- **Flexible audio options**  
VOIP audio via PC or mobile app, dial-in audio, or call back to your phone.
- **Screen and content sharing**  
Share your screen and present content.
- **Host robust meetings**  
Capability to host up to 1,000 participants including non-Webex subscribers.
- **Record Meetings**  
Record and easily share sessions with those unable to attend.
- **Applications**  
Available for Windows, Mac, iOS, and Android.
- **Third party integrations**  
Microsoft, Google Cloud, Salesforce, plus many more in the Webex App Hub.

#### Webex Teams



- **Cisco security and control**  
End-to-end encryption, secure search, lock, and moderator controls.
- **Messaging**  
Real-time chat including one-on-one and team chat, activity status, customized alerts.
- **Screen sharing**  
Share files, screens, whiteboard with interactive drawing.
- **Persistent collaboration rooms**  
Chat history, file exchange, manage user access.
- **HD audio and video conferencing**  
One-click meeting start within Teams application.
- **Third party integrations**  
Microsoft, Google Cloud, Salesforce, plus many more in the Webex App Hub.



- Webex Service Provider
- Unified Communications as a Service
- Contact Center as a Service
- Cloud Calling
- Managed Security
- Meraki SD-WAN
- Meraki Access
- Meraki Security
- Cloud Managed Access
- Managed Business Communications
- Infrastructure as a Service

**Communications, covered.**

## Webex License Types

### Enterprise User License

- **Access to Full Webex Collaboration Suite**  
Webex Meetings, Teams, Events, training, and support.
- **Simple, cost-effective licensing model**  
License required per knowledge worker<sup>1</sup> allowing for a predictable monthly expense.

### Active User License

- **Access to full Webex collaboration suite**  
Webex Meetings, Teams, Events, training, and support.
- **Allows for gradual adoption of Webex within an organization**  
Receive access to 100% of knowledge workers<sup>1</sup> while only paying for 15%<sup>2</sup>.

### Named User License

- **License assignment per individual**  
Ideal offering for SMB customers or organizations looking to license a subset of their employees.
- **Entitlement to Webex Meetings and Teams**  
Additional entitlements available à la carte.

## Webex audio options

### PSTN connectivity

- **CCA SP audio**  
Customers can leverage their CBTS voice plans and long distance minutes with Webex.
- **Cisco audio**  
PSTN connectivity provided by Cisco.

## Additional meeting options

### Events, training, and support meetings

- **Webex events**  
Large scale webinar with up to 3,000 guests.
- **Webex training**  
Enhanced experience for hosting online classes including polling, raising hands, and breakout rooms.
- **Webex support**  
Perfect for IT staff supporting remote teams.

## Webex Benefits

- Managed and supported by Cisco Master Service Provider.
- Secure enterprise-grade cloud provider.
- Simplified user management.
- Enable a more responsive and agile organization.
- Next generation modern conferencing solution.
- Reduce travel cost and personnel demands.
- Support mobility.
- Improve customer service.
- Windows, Mac, iOS, and Android applications.
- Consistent monthly expense.
- Integration with third party applications.
- Streamlined internal/external collaboration.

### Additional audio options

- **Bridge country callback**  
Call Me functionality within United States.
- **Global country callback**  
Expands Call Me functionality to a list of predefined countries.
- **International dial-in options available**

## Support and training

- **24x7x365 support**  
Staffed by US-based certified engineers and technicians.
- **Training**  
Virtual or on-site professional training available.
- **Video tutorials and self-help**

<sup>1</sup> Knowledge workers are defined as any employee or contractor who uses computing/communications devices capable of running the cloud services and software as part of their job duties.

<sup>2</sup> 15% is for the first 12 months after which CBTS will perform a true forward exercise based upon actual utilization.