

Employee Assistance Program

Plan design and rates

State of Ohio new group rates
Effective date: 1/1/2021

Employer contribution: 100% employer paid • Participation: 100% nonvoluntary

Service Description	Basic EAP (employee services)	Enhanced EAP (employee and employer services)	Enhanced EAP (employee and employer services)
myStrength — an online and mobile health club for the mind	N/A	✓	✓
Toll-free, 24/7 telephone consultation and referral services	No. of visits: 3	No. of visits: 4	No. of visits: 6
Face-to-face counseling visits in person or online	✓	✓	✓
Financial consultation	✓	✓	✓
Legal referrals and discounted fees	✓	✓	✓
Identity theft recovery and credit monitoring	✓	✓	✓
Live Tobacco Free coaching and online program	✓	✓	✓
Unlimited, web-based child and elder care	✓	✓	✓
Unlimited telephone consultation with a child- or elder-care specialist	N/A	✓	✓
Unlimited, web-based convenience and daily living resources	✓	✓	✓
Unlimited telephone consultation for convenience and daily living resources	N/A	✓	✓
Human Resources/supervisor /manager telephone consultation	N/A	✓	✓
Substance abuse consultation and current policy recommendations	N/A	✓	✓
Case assistance for management referrals, return to work, etc.	N/A	✓	✓
Workplace crisis response: consultation and recommendations	✓	✓	✓
On-site Critical Incident Response (CIR) services	Available for an additional fee	Bank of hours: 4	Bank of hours: 4
Introductory employee orientation	EAP website	EAP website or bank of hours	EAP website or bank of hours
On-site services, supervisor/manager training, employee-wellness seminars/webinars and health fair representation	Available for an additional fee	10-75 = 4 hours annually 76-499 = 6 hours annually 500-999 = 8 hours annually	10-75 = 4 hours annually 76-499 = 6 hours annually 500-999 = 8 hours annually
EAP promotional materials – posters, fliers, employee brochures, monthly electronic flier, etc.	✓	✓	✓
Utilization reports (to employer)	Annual on request	✓	✓
Designated EAP clinical account manager	N/A	✓	✓
Pricing group 2-10	\$200 annually	\$320 annually	\$400 annually
Pricing group 11-99	\$0.46 PEPM	\$1.15 PEPM	\$1.66 PEPM
Pricing group 100-499	\$0.42 PEPM	\$1.09 PEPM	\$1.60 PEPM
Pricing group 500-999	\$0.38 PEPM	\$1.04 PEPM	\$1.52 PEPM

Please note:

- Customization is available for groups over 1,000 employees.
- Pricing may be subject to revision if the assumptions set forth above change.
- The EAP may be purchased independently from medical/specialty products. The EAP is available to all employees, regardless of their medical plan election.
- Additional on-site manager training and/or education workshops are available for \$250/hour. Additional Critical Incident Stress Debriefing (CISD) services are available at \$300/hour/ facilitator and location. Travel fees are billed at cost.
- Printed materials will be shipped to a central client location for distribution; shipping to additional locations will be priced and billed separately.

Anthem EAP services don't include:

- Responsibility by the EAP service provider for the inclusion or exclusion of any particular service or benefit under an EAP participant's other coverage, such as a group health plan or health benefit insurance plan
- Fitness-for-duty evaluations; expenses related to Substance Abuse Professional (SAP) services
- Authorizations for an employee to take a leave of absence or time off from the workplace
- Evaluations or reports for a legal proceeding; counseling mandated by a court of law or government agency; specialized treatment or evaluations required as a condition of parole, probation, custody, visitation or forensic evaluations
- Determinations/reports related to the Family Medical Leave Act or short-long-term disability

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