



2022 Business Plan



2021 City2City - Denver/Boulder Colorado





Leadership Dayton Class of 2021 Graduation

REGIONAL LEADERSHIP

FOCUS AREAS: ADVOCACY, TALENT & INCLUSION

Priorities

#1 Connectivity

Foster networks, connections, and relationships to increase the success and exposure of our members, the chamber, and the community.

- Promote and connect member businesses to allow for expansion of their professional networks.
- Provide members access to exclusive exposure opportunities.
- Connect businesses with the community.
- Solicit member feedback and use it to align strategies, program offerings and delivery and to amplify the business voice in the community.

#2 Organizational Excellence

Ensure we are the best association we can be for staff, members, stakeholders and the community.

- Be a sought after thought leader and best practice example for the region's non-profit sector.
- Articulate the value proposition to current and future members including direct and indirect return on investment.
- Maintain the chamber's value and influence by fostering new and retaining existing members throughout the nine county region.
- Maximize the highest value for all members ensuring excellent stewardship of members' investment.
- Invest in the professional development of staff to enhance their growth and performance.
- Develop the organization's strategic plan to guide efforts for 2023-25.

#3 Talent Alignment

Provide resources to support employers' needs for a skilled workforce.

- Connect employers with talent retention and attraction resources and services that are responsive to market demands.
- Market the Dayton region and its employers to outside talent.
- Provide business members best practice information and data points to assist in talent attraction and retention efforts.
- Grow & champion executive talent development for business leaders.
- Provide young professional programming to meet the changing needs of young professionals and the business community.
- Communicate to workforce and education partners the in-demand careers and promote key regional industry sector strategies.

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#3 Talent Alignment (cont.)

- Update and enhance the resources included in Daytonworkforce.com and Hello Dayton video.
- Provide leadership on behalf of the business community in regional, state and national educational attainment and talent development initiatives.
- · Connect the future workforce to the business community.
- Provide resources to support employers' needs for a skilled workforce.

#4 Business Advocacy

As the public policy voice for our region's businesses, drive business friendly policies that promote regional growth.

- Drive business friendly public policies that promote and create regional growth.
- Lead state advocacy efforts for the region and business community.
- Support and direct the deployment of federal Covid-19 resources in the region.
- Implement federal, state and local priorities outlined in the chamber's 2021-2022 legislative agenda.
- Advocate on key legislative and regulatory initiatives which create and support a business friendly climate for the Dayton region.
- Create and advance an advocacy strategy around workforce and talent development engaging statewide partners.
- Champion regional infrastructure, transportation and air service improvements.
- Connect members with elected and governmental leaders.
- Communicate to members the legislation and public policy issues affecting their operations.

#5 Business Success

Provide access and resources to cultivate business success.

- Provide access to cost-saving opportunities and business tools for members.
- Act as a central resource for business retention and expansion needs.
- Compile and communicate regional economic data.
- Provide thought leadership, best practices and trainings for member businesses to remain competitive.
- Provide focused support services to help entrepreneurial and diverse (minority, women, rural and veteran) businesses achieve significant growth, attract investment capital and create jobs.
- Lead EDI (equity, diversity and inclusion) initiatives to strengthen the business community and regional economy.
- Collaborate with partners on regional economic development priorities and job creation.
- Support quality of life and growth for Wright Patterson Air Force Base and Springfield National Guard Base.

Planned Outcomes

- 1. Over 150 young professionals participate in Generation Dayton.
- 2. Launch a cohort style professional development program for 20 young professionals to begin early 2023.
- 3. EMPOWER and Leadership Dayton provide on-going leadership development for approximately 150 individuals.
- 4. Create a business led transportation and infrastructure priority list.
- 5. Compile and develop benchmark analytics for minority owned businesses and female executives.
- 6. Updated and expanded DaytonWorkforce.com, HelloDayton video and Livability.com.
- 7. Career awareness and exploration for approximately 1,000 students via Career Adventures Camp and Career Adventures Days.
- 8. Resources for executives and middle management for creating equity, diverse hiring and eliminating racial injustice.
- 9. Talent policy agenda leading a statewide chamber coalition on talent policy in partnership with ACCE and Business Leaders United (BLU).
- 10. Over 525 business representatives connect with policy leaders through activities including Legislative Day in Columbus, Legislative Reception, Statehouse Breakfast and government affairs breakfasts.
- 11. Champion legislation that will restructure the statewide ballot issue process to protect the state constitution and deter out-of-state interest groups from advancing frivolous issues impacting the business community.
- 12. Lead a municipal tax reform initiative that protects business interests and ensures a system that minimizes business compliance issues.
- 13. Re-instatement of incentives for safe workplaces.
- 14. Complimentary club service to over 2,500 business and military travelers at the airport's Business Travelers Center.
- 15. Recruit 30 new members through the GrowOhio BWC program.
- 16. Accelerate the growth of MBE, WBE, rural and veteran businesses through the ESP partnership, MBP's 20/40 initiative, MBDA Ohio and the Soin Award for Innovation.
- 17. At least 60 Project Enginuity minority and/or women-owned businesses will receive technical assistance and wraparound services to increase opportunities with Federal Government SBIR Agencies with a special focus on partnering with Wright Patterson Air Force Base.
- 18. Over 180 member organizations participate in 12+ activities (1,000 individual attendees) with the Dayton/Miami Valley Safety Council.
- 19. At least 700 representatives from member organizations take advantage of educational opportunities and exposure to best practices
- 20. Recognize members via Premier Workplace Diversity, WinSupply Entrepreneurial Excellence, Patterson and Jonathan Dayton awards.

Planned Outcomes (cont.)

- 21. State and regional organizations (including Learn2Earn, US Chamber, Ohio metro chambers, JobsOhio, Federal Reserve Bank of Cleveland) partner with the chamber on business initiatives, issues and regional investment.
- 22. Increased utilization of relevant data and best practices for the success of member businesses and regional economy.
- 23. Outreach activities (34) connect over 1,750 representatives in expanding their network or exposure.
- 24. Purchasing programs will save members collectively over \$5 million.
- 25. Business input from the corporate airport advisory group will impact air service at the Dayton International Airport.
- 26. Member hub accounts will increase by 5%.
- 27. Social media interactions across all platforms will increase by 5%.
- 28. Approval of 2023-2025 Strategic Plan.
- 29. Survey results showing member satisfaction at 90% or higher and a baseline to assess brand awareness.
- 30. Membership retention rate of 86% and attraction at least 132 new members.
- 31. Positive operating revenue over expenses while keeping dues at 35% of total revenue.
- 32. Every chamber staff member will engage in professional development.
- 33. Chamber content/editorial choices will align with education/best practice priorities set forth above.
- 34. Be the premier resource for aggregating, vetting and distributing critical business information.

Support provided by:





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